

V-Connect

Video Bridging & Gateway Services

V-Connect Video Bridging and Gateway Services from VSGi brings you full service multi-point conferencing capability. Whether you need to bring together 3 sites or 25, our experienced video bridging professionals are available 24 hours a day, seven days a week to help you co-ordinate and schedule your next videoconference.

V-Connect relies on industry leading bridging technology that provides you the utmost assurance that your conference will run smoothly. At VSGi we make meetings work for you, meaning the focus should always be on you, not the technology. With V-Connect you can focus on your business, not setting up and managing the call.

VSGi's Video Bridging Services include:

Dial-in/Dial-out connections allow you to specify meeting initiation by users or VSGi conferencing specialists.

Audio add-on capability allows you to bring in non-video endpoints for full audio participation in your meetings.

Speed-matching and Transcoding offers you the ability to bring in sites with limited bandwidth to communicate with higher speed endpoints.

Network Gateway Services allow ISDN and IP endpoints to converge and communicate in the same call.

Multiple Continuous Presence modes allow you to choose the best visual layout for your call to ensure the right people are seen and heard.

T.120 support allows you to use standards based data collaboration tools in your meeting to share information, files and applications to remote participants.

Call Monitoring is available on any call. A certified VSGi conferencing specialist views and listens to your video conference to ensure there are no technical difficulties and to make any requested changes to your meeting options.



Universal Chair Control puts the control in your hands. Any meeting may be set up with UCC, which allows the chair person to use DTMF tones to perform such functions as muting endpoints, browsing endpoints, changing Continuous Presence layout options, adding voice activated switching, during the meeting.

Certification, Confirmation and Billing round out this offering to provide you a complete outsourced solution. We start by certifying all your video endpoints to ensure seamless connectivity; we issue confirmations of scheduled meetings, and provide multiple billing options to meet your needs.

24/7 Reservations allow you to set up meetings on your own time, not ours.

Standards compliant which means any standards based H.320/H.323 endpoints are supported.

Audio or Video recording services gives you the option to have your meetings taped for future use.

Punctual. 98% of our calls start on time, the other 2% within 5 minutes of scheduled call.

VSGi's overriding goal to provide you with the tools that enable anytime communication and to offer the best customer service in the industry has given us staying power with our customers. In today's competitive environment the cheapest deal doesn't always end up the way you had envisioned. With VSGi you don't have to compromise. Give us a chance to show you what a world-class organization can do for you.

We offer a single point of contact for all your meetings needs; from planning, design, implementation, training, monitoring and maintenance.

Simplified Communications is our goal. VSGi offers a full service, single point of contact when you integrate our Visual Dial-Tone ISDN network or vIP Connect network offering into your organization. We manage the end-to-end experience so you don't have to.

Visual Systems Group, Inc. (VSGi)
7900 Westpark Drive, Suite T-610
McLean, VA 22102 USA

Toll-Free 1-877-402-VSGi (1-877-402-8744)
Main 1-703-848-8200
Fax 1-703-848-8211
Email sales@vsgi.com
Web www.vsgi.com/services

VSGi, the VSGi rings/lens, stylized logo and the How Do You Communicate?® tagline are either trademarks or registered trademarks of Visual Systems Group, Inc. (dba VSGi) in the United States. All other trademarks, company logos, product names and product photos are the property of VSGi or their respective owners in the United States and other countries and have been used with permission. All products, software and services, along with their specifications, are subject to change without notice.



www.vsgi.com/services